

Voices into Action (VIA) Event Reflections

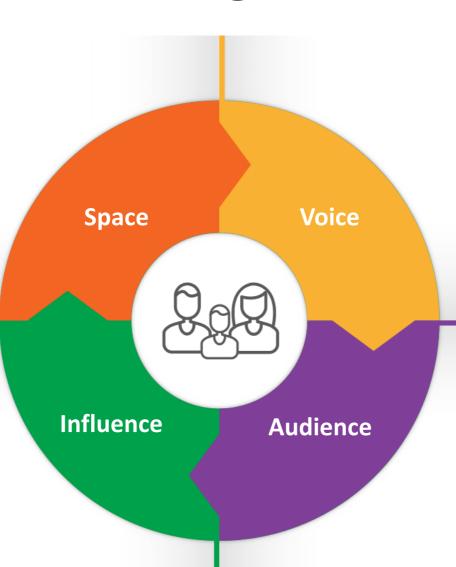
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VIA Framework for Meaningful Participation

Preparing a safe and inclusive space to express views

Ensuring that people's views are taken forward



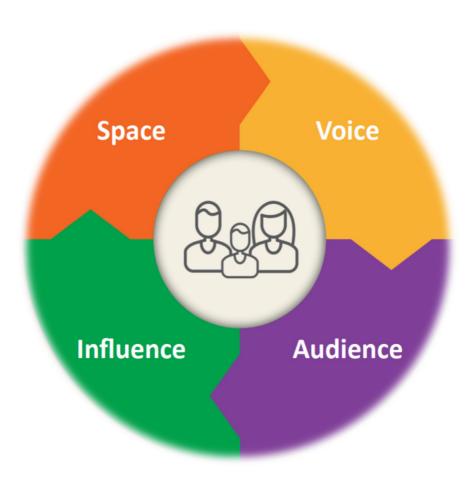
Preparing appropriate materials and methods of working

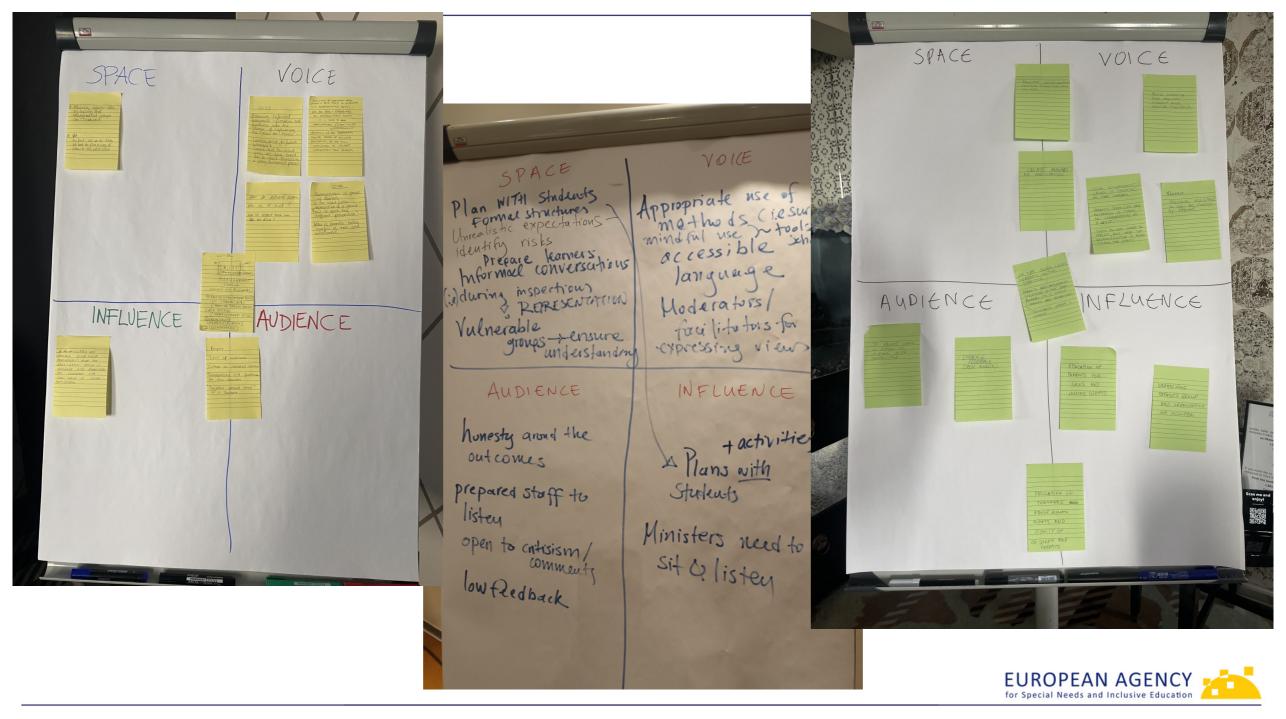
Becoming a better listener



Parallel group discussions

- Learners
- Families
- Policy-makers





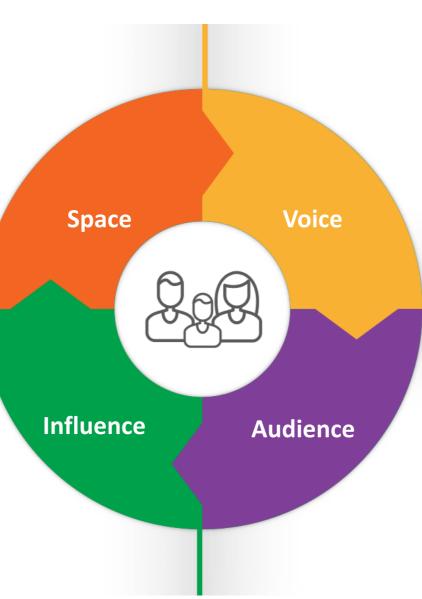
Questions for learners

Think of your previous experiences of participation (at school, community, on other occasions, e.g. BRIES project).

- What helps you give your opinion?
- What do you find difficult about giving your opinion?
- How does it feel to have your voice heard?

Learners

- Learners need information in order to express their opinion
- They need support to understand where different opinions come from
- They feel safer to express their opinion when people with similar views participate
- 'Action is more important than being heard'
- 'We want to help others who might need it if we can, with our opinion'
- We don't want to fear the consequences of expressing our opinion



- Learners are sometimes afraid to express their opinion because they may contradict what other groups suggest
 - Learners fear being criticized
 - 'Other's voices are louder, and often wrong'

- When learners feel respected and safe, then they provide their opinion
- 'Society doesn't take us seriously enough. We miss being accepted, respected, appreciated, but they could get many things from us'



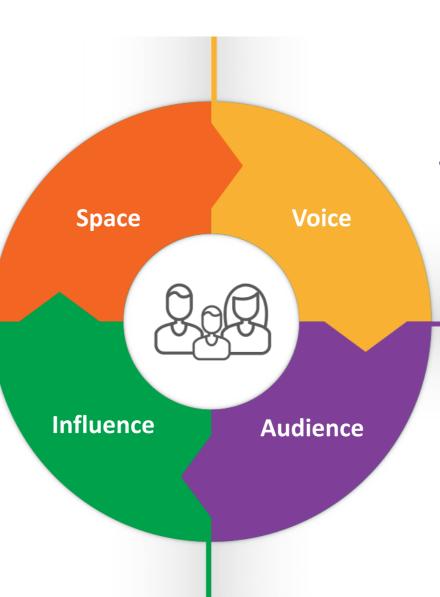
Questions for families

There are several challenges / barriers to participation. The VIA infographic includes key messages that might address some of those challenges.

- What is your (or other families') experience of participation?
- Which of the key messages do you consider more important/helpful for your participation in decision-making processes?

Families

- Parental organisations are helpful in finding the space to express the challenges families face
- Parents need to network with other parents (e.g. even under difficult circumstances)
- Parents' experiences differ and this is a strength
- Parents ask for 'active listening' from other stakeholders
- Need to have representatives from families with different experiences



- Families need to know the national policy framework because this is a strength when they campaign for specific issues
- Parents need to have a collective voice and take responsibility in prioritising their needs
- Parents need to be heard when personal assistants are hired
 - Educating teachers could be a way to make changes at school level
- It is important to make sure that the head teachers know the challenges that the families face



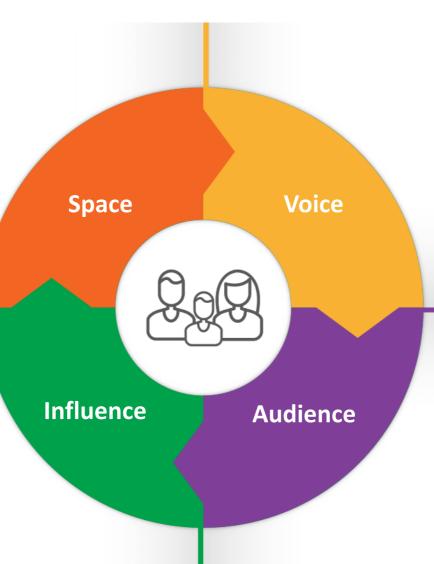
Questions for policy-makers

There are several challenges / barriers to participation. The VIA infographic includes key messages that might address some of those challenges.

- Which of those do you consider more important for your context and current work? Why?
- Can you relate this to something you are currently doing / have done?

Policy-makers

- Minimise selection bias by ensuring that learners from marginalised groups are represented
- Policy-makers need to find ways to listen to silent voices and provide them the space to do so
- Learners can influence national strategic plans
- Policy-makers should be prepared to listen and be open to criticism
- Are we able to 'hear' what learners want us to hear?



- How to reach the different perspectives of learners?
- How to reach the voices of learners at risk of exclusion?
- Appropriate use of methods (e.g. surveys, other tools)
- Need for moderators who will facilitate views to be heard
- Learners to be involved from the start
 - Need to set a process for learners' participation
 - Is the Ministry a good audience?





Contact

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